



# PIPELINE SAFETY FOR EXCAVATORS

**SAFE DIGGING IS NO ACCIDENT.  
ALWAYS CALL 811 BEFORE YOU DIG!**



**Know what's below.  
Call before you dig.**

## What is 811?

- A free nation-wide service
- Connects you to the appropriate one-call center
- Underground utilities are marked within 2-3 business days

## Why call 811?

- Making a one-call before excavating is the law
- It's good business and can save you from fines and repair costs
- Excavating without knowing what's below is dangerous

## ALWAYS DIG WITH "CARE"

**C** all Before You Dig  
**A** llow required time for markings  
**R** espect the marks  
**E** xcavate carefully

**All pipeline markers provide the name of the operator, the emergency number and the product being transported.**



## WHAT TO DO IN AN EMERGENCY

1. Turn off equipment and move as far away from the leak as possible. (Move upwind if possible.)
2. Avoid contact with escaping liquids and gases.
3. Call 911.
4. Call the toll-free, 24-hour Enbridge emergency number at 877-548-1800.

## WHAT NOT TO DO IN AN EMERGENCY

- **DO NOT** touch any liquid or vapor that may have come from the pipeline.
- **DO NOT** drive into the area or start your car.
- **DO NOT** light a match.
- **DO NOT** turn on or off anything that may create a spark.
- **DO NOT** operate pipeline valves.

**If you do not know the location of the leak, shelter-in-place.**

## KNOW THE WARNING SIGNS

### YOU MIGHT SEE:



- Dirt being blown or appearing to be thrown into the air
- A white vapor stream or mist-like cloud over the pipeline
- Dead or dying vegetation in an otherwise green area
- A dry area in a wet field
- Flames coming from the ground or appearing to burn above ground
- Liquid on the ground

### YOU MIGHT HEAR:



A roaring, blowing or hissing sound

### YOU MIGHT SMELL:



An unusual petroleum, skunk or rotten egg odor\*

\* Natural gas is essentially odorless. An odorant is often added for safety reasons near the point of consumption, but cross-country transmission and gathering pipelines like those operated by Enbridge typically transport natural gas without an odorant. Hydrogen sulfide will also carry a rotten egg odor; additional information is included with this poster if an Enbridge pipeline near you transports natural gas containing hydrogen sulfide.

**ENBRIDGE 24-HOUR  
EMERGENCY PHONE NUMBER**

**877-548-1800**

**We welcome your questions and comments.**

Call 1-877-799-2650, send an email to [USpublicawareness@enbridge.com](mailto:USpublicawareness@enbridge.com) or visit [enbridgeUS.com/publicawareness](http://enbridgeUS.com/publicawareness).